

YR 9 MOCK INTERVIEWS

WEDNESDAY 27 JUNE 2018

On Wednesday 27 June, Year 9 students participated in mock interviews with industry representatives. The interviews were the final task in their World of Work subject.

Their teachers Sara Hagarty, Peter Williams, Maureen Lonergan, Lauren Kerrins, Janey Powles, Sheryl Phillips and Shane Piper worked hard to prepare the students for their interviews by assisting them to develop industry standard resume and application letters and interview skills.

All students applied for the same job at the 'Wodonga Supermarket' and on the interview day, students wore clothes that were appropriate for a job interview.

Once the interview was complete, the interviewer filled out a feed back template which gave the student feed back on their standard of dress, body language and how they answered questions.

Students have since been given the opportunity to write a thank-you letter to their interviewer. Thank you to all students for how seriously they took the task- all were very impressive!

THE POSITION

Customer Service Assistant, Wodonga Supermarket

We are searching for friendly, enthusiastic and outgoing people to join us as Customer Service Assistants. Your key focus will be on providing customers with superior levels of service. So the ability to work without supervision to complete tasks is important. Naturally, we're looking for confident team players with great communication skills, a flexible approach and neat personal presentation.

We are looking for people who:

- Are motivated to work hard and are enthusiastic about the work they do
- Enjoy working as part of a team
- Can work without supervision
- Have a positive attitude
- Have strong communication skills

We offer:

- Career advancement
- Training and Development
- A fun, social work environment

Duties you will undertake:

- Using the cash register, cash handling and EFTPOS transactions
- Customer service and handling customer enquiries
- Scanning items and doing price checks
- Dealing with difficult customers and handling customer complaints
- Counting the money in the till at the end of the shift



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THANK YOU TO OUR INTERVIEWERS

- Rohan Dudgeon, Department of Human Services
- John Watson, The Personnel Group
- CCW staff: Darren Hovey, Diana Cahill, Dan Fitzgerald, Helen Gothard, Kirstie Elvidge
- Susan Smith, La Trobe University
- Billy Munro, NELLEN
- Serena Gray, Zauner Constructions
- ATEL staff: Peter Hanah, Kellie Howard, Tegan Penski, Bron Nolan
- Andrew Kemp, Taylor Byrne Property Valuer
- Lizette Salmon
- Andrea Weppner
- Louise Holmes, Woolworths
- Ben Watts, Sarina Russo
- Kim Kielbasa
- John Herring, CVM Truck and Bus
- Matt Thorp, Wodonga Baptist Church
- Samantha Robinson, Forethought by Samantha
- Chanon Ramos, AiGroup
- Paul Wilson, Suncorp/APIA
- Samantha Degen, Kestrel Recruitment
- Rhonda Fergus, Parkside Produce
- Jenna Richardson, Vancouver Park
- John Day, North East Water
- Ann Hickey, Sonnoco
- Kumar Gopalan



FEEDBACK FROM INTERVIEWERS

ROHAN DUDGEON, DEPART. OF HUMAN SERVICES

I was just so impressed with the effort these students put in to their preparation and their interviews. To see them so well presented, battling and then overcoming their nerves, and then performing so well in their interviews, was such a terrific experience. These students should feel exceptionally proud, and I really hope they took plenty from the experience, and that it will help them with their first forays into the challenging world of job interviews. As mock interviewers the College was so grateful to us for our assistance – I would actually like to say thank-you to CCW for the opportunity, because I believe we get just as much out of this as the students.

MATT THORP, WODONGA BAPTIST CHURCH

I was really impressed by the maturity and preparedness of the Year 9 students. If they were nervous (some of them said they were!), they did not display it at all. Rather, they displayed character, confidence and competence which will well equip them for life.

KELLIE WILLIAMS, ATEL

What a truly wonderful experience for the youth of today to be a part of, the interview process is always a daunting experience and I congratulate each of the students for stepping out of their comfort zones and having a go. The students were all very well presented, spoke confidently, had taken the time to prepare their applications, research the organisation and also ask myself excellent questions regarding the job that they were applying for. They should all be extremely proud of themselves.

JOHN HERRING, CVM TRUCK AND BUS

Thanks for the opportunity to participate in the year 9 mock interviews. I was very impressed with the way my candidates handled themselves for their first interview. They did express that they were nervous but still managed to do an amazing job. Seeing how these students handled themselves today give me faith in the process undertaken at the school to see them so confident at their age. I have interviewed a lot of people over the years and would say these students would have stood up well against some seasoned applicants.

SAMANTHA ROBINSON, FORETHOUGHT BY SAMANTHA

What a wonderful way to spend my morning. The young adults I was lucky enough to meet were engaging and thoughtful and made genuine attempts to take this process seriously and learn from it. Well done to CCW on engaging parents and business community members to participate in this - we all genuinely get something from it. The experience is a lovely way to encourage and support the next round of employees that some of us are very likely to come across in the future.



FEEDBACK FROM INTERVIEWERS

BEN WATTS, SARINA RUSSO

Was a pleasure again to assist Year 9 students from Catholic College Wodonga with Mock Interviews. I always look forward to this event because the students are always well prepared & engaged in the process. As someone that does interviews often I can say Catholic College students are leaders in this. I look forward to hearing ongoing success stories as these students progress through their schooling and on to future employment. I am exciting for next year's Year 9's

TEGAN PENSKI, ATEL

The 2018 Year 9's were of an exceptional standard. Their ability to interview and hold a general conversation with someone they had not met before was very impressive and they should all be very proud of themselves. Very enjoyable activity and I look forward to next year.

BRON NOLAN, ATEL

It was a pleasure to have the opportunity to do mock interviews with the Year 9 class of 2018. Whilst there were many nerves, the students I interviewed were well prepared and had a good basic knowledge of expectations. The efforts they displayed in warm friendly greetings followed by a decent handshake are traits that should remain with them for their future careers and any interviews they will participate in for future endeavours. Well done young ladies and gentlemen of Catholic College Wodonga.

FEEDBACK FROM PARENTS

GILLIAN NEILL

A wonderful real life opportunity that compliments the growth mindset of 'Rite Journey'. Thank you for providing such a professional and supportive experience for my daughter, in preparation for the workforce. A great confidence booster.

JANE ZWAR

From a parent perspective I greatly appreciate the effort that you and the volunteer interviewers put in to this exercise. What a valuable opportunity it provided for our children to get a first hand experience of the recruitment process. It provided a very realistic example of each of the important stages of applying for a job including; researching the company and the position, preparing for possible questions based on the selection criteria, considering their strengths and weakness and what they have to offer employers and even what is appropriate attire for an interview. I am sure they will all be a lot more confident when the time comes for the real thing.





ELIZA NEILL (STUDENT)

"Before the mock interview I felt nervous and anxious. I was pleased I had prepared prior to the day with my resume, cover letter, what to wear, and what to say and do. I really appreciated the experience, the feedback and the effort Sandie and everyone else contributed to the event".

